

The following alternative dispute resolution training courses have been evaluated by the ADRIO Regional Course Accreditation Committee. These courses can be counted towards ADRIO full membership requirements as well as ADRIO/ADRIC designations. For details on upcoming intake dates, registration, and fees, refer to the contact information in the “more information” column.

| Approved Foundational (i.e., “Basic”) Courses, Page 1 of 3 | | | |
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| Course | Description | Provider | More Information |
| Alternative Dispute Resolution (now online) | At this multi-day workshop on conflict resolution, you will discover the time-proven process to find win-win solutions to nearly any conflict thereby saving time, reducing costs, eliminating litigation and preserving valuable relationships. Now available In-Person and Live Online. You will develop the practical skills and techniques you need to resolve disputes effectively with confidence. | Stitt Feld Handy Group | Website: www.adr.ca Phone: 1-800-318-9741 |
| Alternative Dispute Resolution (ADR) Graduate Certificate Program | Our well-rounded Alternative Dispute Resolution (ADR) Graduate Certificate Program benefits those wanted to be trained dispute resolution specialists. With a core curriculum spanning administrative tribunals, court dispute resolution processes, community mediation, employment/labour law, family law, dealing with conflict in the health care sector and conflict management system design. The program uses intensive workshop training and community engagement to teach the core principles of negotiation, mediation, and arbitration. Students could gain practical experience by applying the theory and skills they’ve learned at the Conflict Resolution Centre. It is an ideal program for recent university graduates, as well as those employed in areas such as law, human resources, insurance, community organizations, health care, education, social work and government. The program is spread over 3 semesters. | Longo Faculty of Business, Humber College | Website: https://business.humber.ca/programs/alternative-dispute-resolution.html |
| Conflict Resolution and Mediation graduate certificate program (CRMD) | This program has the advantage of providing a highly relevant experiential learning opportunity to students as they operate a conflict resolution service to support other students in preventing and resolving interpersonal conflict. This hands-on learning experience can enhance on-the-job effectiveness and ensure our students are ready to handle diverse conflict scenarios, giving our graduates a competitive edge. | Durham College | Website: https://durhamcollege.ca/programs/conflict-resolution-and-mediation Email: Dale.Burt@durhamcollege.ca |
| The Essentials – Introductory ADR Course | “The Essentials” is a 40- hour introductory dispute resolution program aimed at providing you with the fundamental tools to resolve conflict. Your course begins with a comprehensive look at the origins of conflict and an analysis of responses when we find ourselves immersed in it. You will use that knowledge and apply it to an interest-based negotiation process. Next, we will build on new-found skills-sets and progress to mediation, where a neutral third party assists disputants resolve conflict on their own. The Essentials will include engaging lectures, videos, in-depth class discussions as well as plenty of opportunity to practice new found competencies by way of role-playing. | Lightstone Academy for Conflict Resolution | Website: www.Lightstoneacademy.ca Email: helen@lightstoneacademy.ca |

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| Course | Description | Provider | More Information |
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| Fundamentals of Mediation | Online and live-streamed. An interactive, intensive 5-day course in a small-group learning environment. This course is accredited by the Law Society of Ontario for Continuing Professional Development. This program contains 1.75 hours of Professionalism content and 38.25 hours of Substantive content. | Bignucolo Conflict Resolution (formerly provided by Munn Conflict Resolution Services) | Website: http://www.ajb-lawoffice.ca Email: alexandra@ajb-lawoffice.ca Phone: 519-814-1414 |
| Mediation and Conflict Resolution | Conflict is inevitable, but it does not have to be debilitating for individuals and organizational/social systems. Mediation is a crucial means to reaching peaceful and agreed solutions in today’s world—on an international, political, industrial, peace-keeping or social level. This course explores the theory and practice of dispute resolution and mediation. Students gain a broad understanding of mediation and negotiation strategies, learn skills that lead to great success in managing conflict, and develop confidence in the mediation process as an effective means for resolving interpersonal, organizational and community disputes. | Ontario Tech University | Website: https://socialscienceandhumanities.ontariotechu.ca/legalstudies/index.php Email: admissions@ontariotechu.ca |
| Mediation and Dispute Resolution Certificate | The Mediation and Dispute Resolution certificate is a 12-week online course. Complete assignments when it’s convenient for you, participate in live discussions, and receive personalized support from a dedicated instructor. In this course you will learn: an overview and comparison of different ADR models, including arbitration, mediation, and negotiation; practical techniques for resolving workplace conflicts, including coaching, negotiating, and mediating; how to uncover and address the root causes of conflicts; procedures and techniques for conducting family mediations; codes of practice and professional standards for mediators; how to conduct a mediation online. | Kompass Training (Herzing College) | Website: www.kompasstraining.ca Email: info@kompasstraining.ca |
| Foundational Conflict Management & Mediation | This workshop will be of interest to people with a serious interest in becoming a mediator either on a full time basis, or as an adjunct to other professional services. Topics covered include the nature of disputes and how disputes are resolved, the relationship of power, rights and interests, managing anger, conflict analysis of a complex situation, the mediation process from preparation and screening through to agreement writing and follow-up, the functions of a mediator, essential skills and strategies of the mediator, co-mediation, caucusing, the effects of power, culture and trust in disputes, convening a mediation, basic group intervention design, professional mediation ethics, and practical aspects of operating a mediation practice. | MDR Associates Conflict Resolution Inc | Website: https://mdrassociates.ca/training/mediation-training/foundational-conflict-management-mediation-training/ |

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| Course | Description | Provider | More Information |
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| Dispute Resolution with Agree Inc | Dispute Resolution Level 1: Fundamentals Dispute Resolution Level 2: Mediation Completion of both workshops meet the educational component of the ADR Institute of Ontario’s (ADRIO) membership requirements and can be used towards fulfilling the prerequisites of ADRIO’s chartered designations. These workshops are also electives in the Conflict Management and Mediation Certificate offered at Conrad Grebel University College and affiliated with the University of Waterloo. These workshops are delivered synchronously on Zoom. | Agree Inc. via Conrad Grebel University College, University of Waterloo | Website: https://uwaterloo.ca/conflict-management/workshops/dispute-resolution-level-1-fundamentals-and-dispute Email: sbaker@uwaterloo.ca |
| Foundations of Alternative Dispute Resolution (ADR) and Mediation | This course will focus on case management process, procedural skills, interpersonal relationships, ethics, and their relevance to mediation and dispute resolution processes. It will use community mediation as a practical application to demonstrate theory and principles, covering key components of knowledge, core training topics, and role play to achieve foundational learning and practice. The course will cover the nature of conflict, as well as conflict management theories and principles relevant to practitioners, including information gathering, relationship building, communication, problem-solving, and professional skills specific to alternative dispute resolution (ADR) and mediation. It will also cover ethical values and decision-making, all through the lens of interest-based mediation. | York University | Website: https://continue.yorku.ca/programs/certificate-in-dispute-resolution/ Email: continue@yorku.ca Phone: 416-736-5616 |

For more approved courses, including specialized (i.e., “advanced”) courses and arbitration courses, visit:
www.adr-ontario.ca/approved-courses/

For a list of upcoming professional development training, community of practice sessions, and networking opportunities, visit:
www.adr-ontario.ca/event-calendar