

Conflict Management Coaching: Where and How this Process fits into the Dispute Resolution Field



Learn how to add and refine this Powerful Process in your ADR Toolbox | May 2, 2024, 5:30pm – 7:00pm | 3 CEE Points

Increasingly, many ADR units in federal governments in Canada and the U.S. require their practitioners to become conflict coaches.

Conflict management coaching, also known as conflict coaching, is a one-on-one process in which a trained coach supports clients on a one-on-one basis in their efforts to strengthen their conflict competence and more effectively engage in their interpersonal disputes. Increasingly, this mechanism has become an additional tool that mediators and others are using in their work with people in conflict including as a method for preparing parties to engage in mediation.

In this 90-minute session, Cinnie Noble, a pioneer of conflict management coaching, will discuss what this dispute mechanism is all about and how it fits within our field. She will provide examples of applications and case studies that further explain how coaching works and the sorts of outcomes that clients work towards and achieve. Cinnie will also discuss the conflict management, coaching and neuroscience principles that support the coaching model she developed over 20 years ago.



Learn from the expert herself: **Cinnie Noble**

Cinnie Noble is based in Toronto, Canada and is a former lawyer with a Master of Law in Dispute Resolution. She is also a Chartered Mediator and Professional Certified Coach. In 1999, Cinnie developed the evidence-based CINERGY model of Conflict Management Coaching and she and her team coach leaders worldwide and provide coach training in this model around the world. She is a former Board Member of ADRIO and of the International Coaching Federation (Toronto Chapter). She co-facilitated the Conflict Management Coaching Community of Practice for International Coaching Federation (global) and co-hosted ADRIO's Conflict Management Coaching Special Section. Cinnie is the author of 2 coaching books: *Conflict Mastery: Questions to Guide You* and *Conflict Management Coaching: The CINERGY™ Model*.

Registration

(Includes access to the live session, webinar materials, plus recording link for on-demand streaming.)

ADRIO Member, \$50

ADRIC Affiliate Member, \$65

Non-Member, \$85

People from all over the world have been trained in this unique process and the model applies widely. It has also been adapted in language and process to suit various cultures.

Mediators, facilitators, coaches, HR, union reps, social workers/psychologists, lawyers and others who work with people in conflict would find this presentation of interest. Increasingly, mediators and others who work with people in conflict are learning how to coach people who want to be proactive about their disputes (rather than waiting till they escalate), who prefer to handle situations without the intervention of a third party and when the other person in a dispute does not show up for a scheduled mediation.

Register: www.adr-ontario.ca/conflictcoaching