



The following alternative dispute resolution training courses have been evaluated by the ADRIO Regional Course Accreditation Committee. These courses can be counted towards ADRIO full membership requirements as well as ADRIO/ADRIC designations. For details regarding additional upcoming course dates, fees and locations, please refer to the contact information in each of the listing.

Basic Courses (Foundational ADR Training)

Alternative Dispute Resolution (now online)

Instructors: Stitt Feld Handy Group

Location: Virtual Instructor-Led (online), Toronto and Ottawa, Ontario (and other cities throughout Canada)

Contact: Stitt Feld Handy Group at 1-800-318-9741 or 416-307-0000

Website: www.adr.ca

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The Alternative Dispute Resolution (ADR) Graduate Certificate Program (full-time one-year program over two academic semesters)

Instructors: Various ADR practitioners

Location: Humber College Institute of Technology, Lakeshore Campus

Contact: Mary Lee, LL.M. (ADR), Program Advisor, ADR Graduate Certificate Program (mary.lee@humber.ca)

Website: www.humber.ca/program/alternative-dispute-resolution

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Mediation and Dispute Resolution Certificate

The Mediation and Dispute Resolution certificate is a 12-week online course. Complete assignments when it's convenient for you, participate in live discussions, and receive personalized support from a dedicated instructor.

In this course you will learn:

- An overview and comparison of different ADR models, including arbitration, mediation, and negotiation
- Practical techniques for resolving workplace conflicts, including coaching, negotiating, and mediating
- How to uncover and address the root causes of conflicts
- Procedures and techniques for conducting family mediations
- Codes of practice and professional standards for mediators
- How to conduct a mediation online

Location: Online

Website: www.kompasstraining.ca

Contact: info@kompasstraining.ca

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(More basic courses on the next page)

(Basic courses continued)

Fundamentals of Mediation

Online and live-streamed. An interactive, intensive 5-day course in a small-group learning environment.

This course is accredited by the Law Society of Ontario for Continuing Professional Development. This program contains 1.75 hours of Professionalism content and 38.25 hours of Substantive content.

Lead Instructor: Kathryn Munn, LL. B., Cert. ConRes., C. Med., C.Arb, IMI Certified Mediator

For upcoming dates and more information contact: Bignucolo Conflict Resolution <http://www.ajb-lawoffice.ca> (formerly provided by Munn Conflict Resolution Services)

phone: (519) 814-1414 email: alexandra@ajb-lawoffice.ca

**Conflict Resolution and Mediation graduate certificate program (CRMD)
(Formerly named, "Mediation – Alternative Dispute Resolution graduate certificate, one-year program")**

Instructors: Dale Burt, MA Psych, Q.Med, Tricia Morris, Q.Med

Location: Durham College – Oshawa, Ontario

Contact: Dale Burt, MA Psych, Q.Med (Program Coordinator), Dale.Burt@durhamcollege.ca

Website: <https://durhamcollege.ca/programs/conflict-resolution-and-mediation>

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Online Foundational Conflict Management & Mediation (40 Hours) – MDR Associates Conflict Resolution Inc.

Instructors: Richard Moore LLB, C. Med., C. Med-Arb., C. Arb., CFM – MDR Associates

Location: Ottawa and various sites across Canada

Contact: Richard Moore at 613-230-8671

Website: www.mdrassociates.ca

Winter workshop February 10-12 and 16-18, 2021

Spring workshop June 1-3 and 7-9, 2021

Fall workshop Nov 15-17 and 22-24, 2021

This course qualifies for LSO professionalism hours.

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Conflict Management Coaching Workshop-Virtual by CENERGY® Coaching

Conflict management coaching, also known as conflict coaching is a specialized one-on-one niche in the fields of conflict management and professional coaching. Coaches and mediators who practice this specialty support clients individually to effectively prevent unnecessary interpersonal conflict, to manage and engage in specific disputes and to strengthen their conflict management skills. This process is also used to prepare parties to participate in mediation or other DR processes.

The outcomes of this workshop that focuses on this specialty are that participants will gain:

1. the theory, principles and methods specific to the CENERGY® model of conflict management coaching;
2. an introduction to and basic working knowledge of conflict management coaching using the CENERGY® model;
3. an understanding of the types of skills required to provide this form of coaching;
4. experience of the coaching model as a coach, 'client' and observer;
5. knowledge of the applications of this technique;
6. marketing ideas; and
7. suggested documents and information about the logistics of conflict management coaching.

The sessions and skills practices will occur over the weeks of November 27-December 14, 2023 and facilitated by Founder Cinnie Noble. More information on the program and the Session Schedule may be found at <https://cinerogycoaching.com/training/coaching-practitioner/> or contact Cinnie Noble PCC, LL.M. (DR) CENERGY® Coaching at: Email: cinnie@cinerogycoaching.com; Phone: 416-686-4247

(Basic courses continued)

The Essentials

“The Essentials” is a 40- hour introductory dispute resolution program aimed at providing you with the fundamental tools to resolve conflict. Your course begins with a comprehensive look at the origins of conflict and an analysis of responses when we find ourselves immersed in it. You will use that knowledge and apply it to an interest-based negotiation process. Next, we will build on new-found skills-sets and progress to mediation, where a neutral third party assists disputants resolve conflict on their own.

The Essentials will include engaging lectures, videos, in-depth class discussions as well as plenty of opportunity to practice new found competencies by way of role-playing.

The Essentials is targeted to HR professionals, public and private sector employees, legal professionals and anyone interested in resolving disputes. Students will learn the consequences of each type of dispute resolution process which could potentially save time, money and increase morale and productivity. Anyone interested in enhancing their current personal and professional relationships will benefit from this dispute resolution course.

Course completion satisfies the educational component and membership requirements of the ADR Institute of Ontario.

Lightstone Academy for Conflict Resolution is delighted to announce that The Essentials is now available ON-LINE and still satisfies the educational component and membership requirements of the ADR Institute of Ontario and count as hours towards the educational component of the Q-Med and C-Med designations.

Now offering a synchronous/asynchronous format! You may work at your own pace and meet with the Academy (via Zoom) for group work and role-plays

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Dispute Resolution with Agree Inc

Instructors:

- Rick Russell, LLB, C.Med. Fellow at IAM
- Shelley Stirling Boyes, BA, AccFM
- Marshall Schnapp BA, JD, LLM (ADR)

Dispute Resolution Level 1: Fundamentals

Upcoming dates: September 18 -21, 2023

Dispute Resolution Level 2: Mediation

Upcoming dates: October 23-26, 2023

Completion of both workshops meet the educational component of the ADR Institute of Ontario’s (ADRIO) membership requirements and can be used towards fulfilling the prerequisites of ADRIO’s chartered designations. These workshops are also electives in the Conflict Management and Mediation Certificate offered at Conrad Grebel University College and affiliated with the University of Waterloo.

These workshops are delivered synchronously on Zoom.

For detailed course information, registration click [here](#) for the webpage or contact Susan Baker at sbaker@uwaterloo.ca.

Mediation and Conflict Resolution – Ontario Tech University

Conflict is inevitable, but it does not have to be debilitating for individuals and organizational/social systems. Mediation is a crucial means to reaching peaceful and agreed solutions in today’s world—on an international, political, industrial, peace-keeping or social level. This course explores the theory and practice of dispute resolution and mediation. Students gain a broad understanding of mediation and negotiation strategies, learn skills that lead to great success in managing conflict, and develop confidence in the mediation process as an effective means for resolving interpersonal, organizational and community disputes. For more information about upcoming intake visit [here](#). For questions about registration, contact: admissions@ontariotechu.ca

(See advanced training courses on the next page.)

Advanced Courses (Specialized ADR Training)

Advanced Alternative Dispute Resolution Workshops (two 4-day programs)

Instructors: Stitt Feld Handy Group

Location: Virtual Instructor-Led (online), Toronto and Ottawa, Ontario (and other cities throughout Canada)

Contact: Stitt Feld Handy Group at 1-800-318-9741 or 416-307-0000

Website: www.adr.ca

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Online Advanced & Multiparty Mediation (40 Hours)- MDR Associates Conflict Resolution Inc.

Instructors: Richard Moore LLB, C. Med., C. Med-Arb., C. Arb., CFM – MDR Associates

Location: Ottawa and various sites across Canada

Contact: Richard Moore at 613-230-8671

Website: www.mdrassociates.ca

Spring workshop June 21-23 and 28-30, 2021

Late Fall workshop December 6-8 and 13-15, 2021

This course qualifies for LSO professionalism hours.

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Mediation in Racialized and Cultural Contexts

All Cultures Conflict Resolution Services offers a uniquely designed online 40 -Hour Advanced Course "Mediation in Cultural Contexts". This program is essential for mediation practice, people management, and leadership in multi -cultural contexts.

This course will equip participants with practical skills for managing risk in inter-cultural exchanges. Upon completion, participants will gain specialist skills in inter-cultural mediation, using meaning-making in communication to foster inclusivity in the design and delivery of services.

Participants will:

- Examine and critique normative dispute resolution systems and processes to identify gaps related to service in diversity.
- Discuss the sources and escalators of conflict in race and cultural contexts.
- Discuss cultural-other understandings of dispute resolution processes and procedures.
- Explore cultural differences between parties and discuss their relevance to perspectives, identity, dynamics of dispute, and dispute transformation in cultural contexts.
- Discuss enduring resolution methods to mediate culturally contextualized conflicts, with a view to shifting normative paradigms about the role of culture in conflict.
- Apply culturally appropriate techniques in simulated mediation exercises to resolve culturally contextualized conflicts.

Training Schedule: Please visit the website: www.allculturesconflictresolution.ca in advance of course offerings in April, July, and September of each year for specific scheduled dates.

Enrollment Numbers – Small cohorts to ensure enough time for in-depth discussions.

Instructor: Regina Ódóflé Thompson, LL.M. (ADR), C. Med., Acc.FM., CP.Med., Cert. Adjudicator and Relevant Topic Presenters

Contact: allculturesconflictresolution@gmail.com | +1 (416) 826-3623 | Visit www.allculturesconflictresolution.ca--

(More advanced courses on the next page)

(Advanced courses Continued)

The Quintessentials - Advanced

The Quintessentials - Advanced is targeted to HR professionals, public and private sector employees, legal professionals, and anyone interested in resolving disputes. Students will learn the consequences of each type of dispute resolution process which could potentially save time, money and increase morale and productivity. Anyone interested in enhancing their current personal and professional relationships will benefit from this advanced dispute resolution course.

Lightstone Academy for Conflict Resolution is delighted to announce that The Quintessentials - Advanced is now available ON-LINE and satisfies the educational component and membership requirements of the ADR Institute of Ontario and count as hours towards the educational component of the Q.Med and C.Med designations.

It is recommended that the accredited Essentials acts as a prerequisite to The Quintessentials - Advanced.

Now offering a synchronous/asynchronous format! You may work at your own pace and meet with the Academy (via Zoom) for group work and role-plays.

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Workplace Restoration and Health and Fairness Assessment Training (WFA Certification)

Instructor: Blaine Donais, LLB, LLM, C.Med, Q.Arb, PHSA, WFA

Location: July 11- 22, 2022

Register/ read more: <http://workplacefairness.ca/training/workplace-restoration-and-health-and-fairness-assessment-training/>

Contact: bellefontaine@workplacefairness.ca

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Media Studies and Conflict Resolution

Instructor: Helen Lightstone, LL.M. C-Med, Q-Arb

location: Zoom

Upcoming dates: August 15, 16, 17, 9:00AM-4:30PM and October 10, 11, 12 9:00AM-4:30PM

Contact: www.lightstonemediationservices.com / 647 668 4146

“Media Studies and Conflict Resolution” will be presented over a 21-hour period where three or four media pieces (such as current news, movies, YouTube, Twitter, or other social media selections) will be chosen in advance by the participants. This allows for participant driven content; a change from instructor driven content! After viewing the media selections in class, participants will then analyze the conflict resolution theory and review its impact on their media selections. This will be formalized in a presentation by the participants. The first two days will culminate in the creation of a role play that the participants will address on the third day. The role play content will be driven by participants social media selections. Due to the unique content of the course, full enrollment is required one month ahead of time to satisfy the legal component of content delivery.

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Employment and Mediation – Ontario Tech University

Mediation in employment involves conflicts relating to the negotiation of collective bargaining agreements, the conditions of employment and the grievance process that arise out of those agreements on an ongoing basis and require alternative self-determined, informal, dispute resolution processes in addition to the possibilities of arbitration or litigation. It may also involve the mediation of interpersonal disputes in the workplace. The student in this course will be expected to understand the legal framework of employment and will demonstrate an ability to create win-win solutions to typical conflicts in this area. For more information about this course, visit [here](#). For questions about admission and application, contact: admissions@ontariotechu.ca

(More advanced courses on the next page)

(Advanced courses continued)

Advanced Family Mediation Class

Participants will be introduced to advanced issues encountered throughout a family mediation. By defining the roles and stages of the mediation process, participants will begin to apply mediation theory and skills to the mediation process through role-playing, discussions, and reflective journaling. Participants will be exposed to the ethical principles and codes of conduct and ethics relating the field of mediation. Finally, participants will learn the components to drafting a Memorandum of Understanding and a Separation Agreement. Advanced Family Mediation goes into detail about how problem-solving strategies can be supported to facilitate communication and to make decisions relevant to resolving a family dispute. This course includes 10.5 hours of live/synchronous sessions with the Instructor.

This class fulfills 21 hours of the specialized mediation and related training education requirement for the Qualified Mediator (Q.Med) designation.

Location: Online

Website: www.kompasstraining.ca

Contact: info@kompasstraining.ca

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Cultural Fluency and Developing an inclusive ADR/Mediation Practice

Successful mediators are able to connect with a diverse client base, and ensure an inclusive process by developing insight as to when and how their own biases affect their neutrality; attuning to their clients strengths, needs, and vulnerabilities; utilising active listening skills to improve rapport and clients' sense of belonging. This course will employ reflection assignments and case studies from both popular culture and the instructors' anecdotal professional experiences. The course will examine skills conducive to facilitating mediation processes that incorporate justice, equity, diversity and inclusion principles.

Website: www.kompasstraining.ca

For information about upcoming training dates and registration instructions, contact: info@kompasstraining.ca

(Arbitration courses on the next page)

Arbitration Courses

Comprehensive Arbitration Training

Instructor: Murray H. Miskin, LL.B.

Location: Toronto, Ontario

Contact: 416-492-0989, 905-428-8000 or by email at miskinlaw@yahoo.com

Website: www.adrworks.ca

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Correspondence Course in Arbitration

Location: Available anywhere in Canada

Contact: ADR Institute of Canada, Inc. at 416-487-4733 extension 101

Website: <http://adric.ca/resources/training-handbooks/>

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Arbitration and Alternative Dispute Resolution Certificate

The Arbitration and Alternative Dispute Resolution certificate is a 10-week online course that fully prepares students to oversee hearings, decide outcomes, and write arbitration awards.

In this course you will learn:

- Canadian arbitration law and procedure
- Tort law, contract law, and the rules of evidence
- Structure and process of arbitration hearings
- How to conduct an online arbitration hearing
- Techniques for managing power imbalances and maintaining neutrality
- Standard approaches to writing arbitration awards
- Codes of conduct, ethics, law, and compliance for arbitrators in Canada
- At the end of your course will take the Q.Arb exam.

Location: Online

Website: www.kompasstraining.ca

Contact: info@kompasstraining.ca