



ADR Institute of Ontario

August 23, 12:00pm – 1:30pm ET | 3 CEE Points

Online Learning Session

This event is ideal for new mediators and students!

MEDIATOR MENTOR

This will be our ninth **Mediator Mentor** session. These seminars are thoughtfully designed to help new ADR practitioners learn, network and refine their skills. Each session will be facilitated by a uniquely qualified expert mediator and will cover a specific topic. Come prepared to ask questions, share your own experiences and learn new strategies to add to your dispute resolution toolkit!

Using Conflict Models in Workplace Restoration

From the “Circle of Conflict” through the “Triangle of Satisfaction” and across the “Boundary Model”: Learn how to apply different models of conflict in workplace restorations. We will discuss how to gather relevant information, analyze your findings and propose restoration strategies that clients will be eager to take up.

Along the way, we’ll discuss best business practices and tackle some of the most important practical steps from initial client meetings to the final check-in.

Jeanette Bicknell, PhD is a Toronto-based Chartered Mediator and workplace restoration specialist. She helps her clients create stronger organizations where people can focus on what matters in an atmosphere of cooperation and mutual respect. In her diverse career as a conflict resolution expert and professional mediator, Jeanette has helped dozens of businesses, boards, business partners, and management teams work together more effectively and make better decisions.



Mentor:

Jeanette Bicknell

PhD, C.Med

**Chartered Mediator &
Workplace Restoration Specialist**

Attend Online!

ADRIO Member \$35

Regular Fee \$55

Register: <http://www.adr-ontario.ca/mediatormentor9>

* +HST on all rates. Cancellation Policy: If you are unable to attend, your registration is fully transferable to another person in your organization. If you must cancel, notice must be received in writing before August 12, 2022. No refunds after August 12, 2022. Sessions, speakers and times are subject to change. Registrations are tentative until August 22, 2022.. Should ADRIO need to cancel this event, you will receive a full refund. Once payment has been processed, this policy applies under all circumstances.