

Esteemed colleagues and stakeholders,

We are excited to announce a new joint initiative between Humber College Institute of Technology and Advanced Learning and the ADR Institute of Ontario (ADRIO).

The project, “Digital Transformation of Ontario’s Alternative Dispute Resolution (ADR) Sector,” has been chosen to receive an Engage Grant by the Natural Sciences and Engineering Research Council of Canada (NSERC). This grant is part of a federal initiative to support eligible Canadian Colleges in forming and cultivating research partnerships to generate outcomes that target company-specific obstacles.

The impetus for this project is the identified need for a database management system that can provide superior client relationship management and client-practitioner engagement in the ADR sector in Ontario.

The Engage Grant will facilitate the research and identification of an online digital tool that will transform how ADR practitioners interact with their clients, promote a better understanding of the needs and challenges experienced by ADR practitioners, and identify new and evolving practices in the ADR sector.

Our proposal aims to be the foundational benchmark of ADR research, the foremost of its kind in Ontario history.

The collaboration between ADRIO Committee Members, Staff and Humber College ADR students and new graduates serves as the foundational support piece for this research project. Led by Mary Lee and Rameen Sabet, the team is comprised of experienced researchers and ADR professionals with a combined 35 years of professional and academic experience in the ADR sector.

More updates will be provided in the coming months, including information on participating in our research study. We acknowledge the support of the Natural Sciences and Engineering Research Council of Canada, and we look forward to working with you at this climacteric point in ADR’s professional history!