

ADR IN 2020

ENRICHING YOUR ADR TOOLKIT IN A TIME OF RAPID CHANGES

3 Days. 8 Uniquely Qualified Dispute Resolution Experts. Online.



Megan Keenberg



Kirsten Mercer



Natai Shelsen



Jerry Mings



Lynn Catzman



Paul Feldman



Mitchell Rose



Mardi Edelstein

June 4

12:00pm – 1:00pm

Megan Keenberg

*Tricks and Tips for Conducting
Litigation Risk Analysis in
Mediation to Overcome Impasse*

5:30pm – 6:30pm

Jerry Mings

Multi-Stakeholder Collaboration

June 5

11:30am – 12:30pm

Kirsten Mercer & Natai Shelsen
*How to Successfully Mediate
Human Rights Disputes*

1:00pm – 2:00pm

Lynn Catzman

I Know the Process, Now What?

June 9

12:00pm – 1:00pm

Paul Feldman & Mitchell Rose
*Settlement Counsel: Why Two
Heads are Better than One*

1:30pm – 2:45pm

Mardi Edelstein

*A Hard Case for Soft Skills:
Empathy as a Power Tool*

ADRIO ONLINE PROFESSIONAL DEVELOPMENT CONFERENCE ENRICHING YOUR ADR TOOLKIT IN A TIME OF RAPID CHANGES

2020 has not been modest with its dynamic changes. We will all look back and remember this year as the year of rapid adjustments in how we socialize, heal and manage conflicts. We will look back at this year and celebrate our uproarious resiliency, nimbleness and love for community.

This webinar series is built on the deep understanding that ADR Practitioners in Ontario are now more than ever looking for meaningful and effective ways to build connections and remain competitive. Alternative dispute resolution is no longer alternative. The ADR World is changing. Professional development is changing. What it means to “enrich your ADR toolkit” is changing. This webinar series grounds itself in what we know will remain constant: your dedication and commitment to growth and life-long learning in the ever-evolving profession of ADR.

This webinar series qualifies for 12 continuing education engagement (CEE) points. For more information on each webinar, read the next page. Members can choose to register for all 6 webinars at an exclusive discounted-package price of \$100 or register for individual webinars for \$30 each. Non-Member prices are also available. For more information and to register, visit: www.adr-ontario.ca/adrio2020

June 4, 12:00pm – 1:00pm
Tricks and Tips for Conducting Litigation Risk Analysis in Mediation to Overcome Impasse

Megan Keenberg



BA (Hons), LLB, LLM (Disp. Res.)

Often parties come to mediation without being adequately prepared on litigation risk, and as a result may hold unrealistic expectations that hinder their ability to objectively assess the true value of a settlement offer. This webinar will provide mediators with the tools necessary to assist and guide parties through the necessary risk analysis so that they can more accurately assess the value of settlement offers. We will work through a sample case scenario to assess risk on liability and damages, and factor in both monetary and non-monetary costs to arrive at the true litigation value of a claim, so that we can compare it to settlement offers.

June 4, 5:30pm – 6:30pm
Multi-Stakeholder Collaboration

Ethan J. Mings



CTF, CPF, CQA, President's Circle Member

Collaboration between multiple organizations is an emerging practice to build new service opportunities and to improve access to services by clients. As organizations explore opportunities to collaborate, they will also be identifying how to address conflict. The webinar will explore how to support successful collaborations and resolve disputes. The session will include opportunities to:

- Identify the different types of multi-stakeholder collaborations
- Understand the role of conflict as part of a collaboration
- Create a list of mediation tips and traps
- Identify conflict resolution methods

June 5, 11:30am – 12:30pm
How to Successfully Mediate Human Rights Disputes

Kirsten Mercer & Natai Shelsen



In this webinar, participants will learn the tools necessary to effectively mediate human rights disputes. We will discuss the unique issues that arise in human rights disputes (including the vulnerability of complainants, culture and diversity issues and power imbalances) and how to deal with those issues without losing neutrality. Participants will learn how to use case development meetings to assess the conflict and the parties, identify complicating factors, and design the most effective process for dispute resolution that respects the parties' particular needs. Participants will also discuss the ideal elements for the successful mediation of human rights disputes.

Read More/ Register: www.adr-ontario.ca/ADRIO2020

June 5, 1:00pm – 2:00pm
I Know the Process. Now What?

Lynn Catzman



BA, MA, C.Med, President's Circle Member

"I Know the Process. Now What?" This question will be discussed in relation to 3 aspects of communication:

- ✓ How might we as mediators prepare for and open a mediation session in order to set an appropriate tone?
- ✓ How can we encourage communication between the parties and ensure there is clarity and understanding?
- ✓ What can we say or do when forward movement is not evident?

Mediation is a process that allows and encourages communication among parties. With that door open and with sincere and respectful interaction, the parties, working with the mediator, will be able to work toward resolution whether at or after the mediation session.

June 9, 12:00pm – 1:00pm
Settlement Counsel: Why Two Heads are Better than One

Paul Feldman, LLB, MBA & Mitchell Rose, LLB, C.Med



Settlement counsel are lawyers who focus exclusively on the early resolution of disputes, rather than preparing them for trial. This differs from the traditional advocacy model where a litigation lawyer performs two roles: A rights-warrior tactician, and a problem-solving negotiator. However, this can be extremely challenging and inefficient. The presenters - one a settlement counsel-mediator, the other a litigation lawyer - explain why clients, ADR, and the justice system are better served when separate lawyers handle settlement negotiations (including at mediation) and the prosecution of legal proceedings. They demonstrate why "two heads are better than one."

June 9, 1:30pm – 2:45pm
Empathy as a Power Tool

Mardi Edelstein



Hon BA, Q.Med, AccFM

At the core of mediation is human needs, which must be fulfilled to a measure, to reach acceptable outcomes. The more skilled we become at mining and shedding light on human core needs, the more keenly and economically can we uncover meaning and understanding and facilitate solid agreements.

This webinar will demonstrate empathy as a surprising and powerful attribute and tool, even in the most hardball conflicts, unlocking deeper listening, learning, and an antidote to 'otherness'. It will offer a toolkit of applications that can lead to instant breakthroughs, and opportunity to practice in mini scenarios.