



What Happens in the Workplace When the Mediator Leaves: Post-Mediation Melt Down



Unlike civil mediations where people never have to see each other again, workplace mediators have the difficult challenge of both resolving disputes and getting people back to work. This session will discuss post-mediation challenges and solutions to get coworkers back to work after dispute resolution. Dr. Barbara Benoiel will share research into post-mediation work environments and best practices for durable resolutions.



Barbara Benoiel, Ph.D is President of Preferred Solutions, and the Academic Coordinator of Walden University's Barbara Solomon School of Social Work and Human Services. She is a Past President of ADRIO. She has been active in workplace and organizational mediation for over 20 years. Her current research is in the use of Restorative Processes in Justice and Human Rights disputes.

SECTION CHAIR: Suzanne Sherkin, Q.Med

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